



# Vacuum warranty

Dustbane Products Ltd.

Your new product from Dustbane Products Limited is covered by a full warranty from the date of purchase. This includes all new units and accessories (some exceptions apply) manufactured or supplied by Dustbane Products Limited and delivered to the original retail purchaser by an authorized Dustbane distributor.

Should your product have a defect in material or workmanship under normal use and care within the warranty period outlined below, Dustbane shall arrange to have the original product returned to our head office or to an authorized service center for repair, replacement or refund.

## WHAT IS COVERED

### Tanks

**ONE (1) YEAR** warranty on all equipment parts against defects in material and workmanship under normal use and care.

### Parts

**ONE (1) YEAR** warranty on all equipment parts against defects in material and workmanship under normal use and care.

### Labour

**ONE (1) YEAR** warranty on labour based on Dustbane's Labour Rates and equipment parts under normal use and care.

### Electrical Components

**ONE (1) YEAR** warranty on electrical components under normal use and adequate storage methods.

### Vac Motor

**ONE (1) YEAR OR UP TO 850 HOURS** warranty on vac motor under normal use and care.

### Wheels and Casters

**ONE (1) YEAR** warranty on equipment wheels and casters under normal use and care.

## WHAT IS NOT COVERED

The provisions of this Warranty shall not apply to:

- any unit of Dustbane Equipment which has been subject to misuse, negligence, accident, use of inappropriate accessories, parts or chemicals, or service by an unauthorized Dustbane repair depot.
- normal maintenance services and the replacement of service items (including but not limited to electric cord, painted parts, any rubber parts and springs, switch and bearings) made in connection with such services as required in the Dustbane Recommended Maintenance Schedule.
- travel time
- the following parts and/or accessories are **not covered** under the warranty:

Rubber parts	Springs
Electric cord	Painted parts
Switch	Bearings
Gaskets	Filters
External Hoses	



Use this card for quick access to your product information (information purposes only)

## WARRANTY CARD

Model Name: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Purchased From: \_\_\_\_\_

## WARRANTY CLAIM PROCESS

If a product or one of its parts qualifies for replacement or service during the warranty period, contact Dustbane Products Limited directly for further instructions on how to proceed. You will need the product model number, serial number and date of purchase. If proof of purchase is not available, the warranty period begins 1 month after the sale of the product to an authorized Dustbane distributor. If the product is eligible, Dustbane Products Limited will send you a pre-paid shipping label for merchandise return. Upon receipt of the return, Dustbane may:

- ship a replacement
- contact you directly with information regarding the repair of the product
- issue a refund

## LIABILITY

Neither Dustbane Products Limited nor any authorized Dustbane distributor shall be liable for any claims or damage (including but not limited to consequential damage and loss of income) resulting from any failure of Dustbane Equipment, whether caused by negligence or otherwise.

Dustbane Products Limited is not responsible for claims or damages resulting from service delays while in performance of the obligations under this Warranty; nor for any loss or damages while the product is in transit.



*Note: To register your product, complete our online form at [dustbane.ca/warranty](http://dustbane.ca/warranty). Completing this card does not qualify as an official product registration.*

## NO OTHER EXPRESS WARRANTY APPLIES

This warranty is expressly in lieu of all other warranties expressed or implied, (including any implied warranty of merchantability or fitness for a particular purpose), and there are no conditions, warranties or representations, whether oral or written except as expressly stated herein. Neither Dustbane Products Limited, any authorised Dustbane Distributor, any salesman or employees thereof, nor any other person or individual is authorised to make any statement or representation concerning the obligations of Dustbane as to the new Equipment unit purchased, nor will Dustbane assume any obligation or liability pursuant to any such statement or representation except pursuant to this Warranty. The purchaser upon purchasing any unit of Dustbane Equipment accompanied by this warranty agrees to accept the protection provided herein and the limitations thereto as being both sufficient and commercially reasonable.

# Register your product today!

There are many benefits to registering your Dustbane equipment including faster support and customized service reminders to ensure you get the most out of your equipment.

Visit [dustbane.ca/warranty](http://dustbane.ca/warranty) for more information.



# Dustbane Labour Rates

## Warranty Time Allowance List

**Hourly Labour Rate:** \$00.00

**Travel Reimbursement:** \$00.00/km (maximum of 120 km per trip)

### AUTO-SCRUBBERS (WALK-BEHIND)

Task/Part/Accessory	Time Allowance
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### CARPET EXTRACTORS

Task/Part/Accessory	Time Allowance
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### AUTO-SCRUBBERS (RIDE-ON)

Task/Part/Accessory	Time Allowance
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### FLOOR MACHINES/POLISHERS

Task/Part/Accessory	Time Allowance
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### **SWEEPERS (WALK-BEHIND)**

Task/Part/Accessory	Time Allowance

### **SWEEPERS (RIDE-ON)**

Task/Part/Accessory	Time Allowance

### **CANISTER VACUUMS**

Task/Part/Accessory	Time Allowance

### **VACUUMS**

Task/Part/Accessory	Time Allowance

### **POWER SUPPLIES**

Task/Part/Accessory	Time Allowance